

Trade Services and Finance

Bank-to-Bank Reimbursement

Bank-to-Bank Reimbursement Services are a core trade business for Citibank in which we have established ourselves as a market leader with more than 500 clients worldwide. On an annual basis Citibank processes 200,000 reimbursement authorizations, amendments and claims combined. Our experience, commitment, investment in systems and technology, and global long-term strategic view uniquely qualify Citibank to handle your reimbursement transactions.

As a major money-center bank in key financial markets, we offer competitive and convenient reimbursement services for the main currencies in international trade such as the U.S. dollar (USD), Japanese yen (JPY), and euro (EUR). These reimbursements are processed on one platform, in one operation center, at one SWIFT™ address – regardless of the currency involved.

USD reimbursements

- Market leader in USD Clearing
- One of the top three reimbursing banks in the U.S.
- High-volume, low cost operations provide market sensitive pricing and superior returns
- Over 3,000 correspondents for ease of settlement with the claiming banks

Japanese Yen reimbursements

- Direct participant in all major clearing systems in Japan including Zengin, ANSER, BOJ Net, the Foreign Exchange Yen Clearing System and the Tokyo Clearing House

Euro reimbursements

- Direct access to all major systems from our two euro clearing hubs in London and Frankfurt The advantages of using Citibank as reimbursing agent, and your partner in trade include:

Citibank's global reach

Citibank's 105 years of international banking knowledge, with an on-the-ground presence in over 100 countries around the world, gives us an unrivalled ability to support our financial institution partners globally.

High level of customer service

Our reimbursement system employs the straight through processing of SWIFT™ messages, combined with same day turnaround standards, to deliver 99.9% transaction accuracy. Discrepant claims and general inquiries are promptly investigated for resolution. Our dedicated reimbursement operations team and telephone-accessible customer service all average five to 10 years banking experience, allowing you to focus on more strategic activities while we safely accommodate the needs of your customers and deliver direct financial benefits to you.

Relationship focus

Citigroup® Global Transaction Services houses our trade business lines. It is a single, unified organization designed to meet the evolving needs of our clients through improved account coordination, increased responsiveness, and easier access to Citigroup's products and capabilities. The end result is more integrated solutions combined with improved operational quality and better efficiency and productivity, leading to a trusted advisory relationship.

With a century of experience behind us, and an unmatched global network, Citibank offers the know-how and stability you need to support your trade business now and well into the future.

Call your Citibank representative today or visit us online at www.transactionservices.citigroup.com



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